

Terms and Conditions

1. Acceptance of Terms

By accessing the Heal Your Vibe Acupuncture & Wellness website or enrolling in our texting service, you agree to be bound by these Terms and Conditions and our Privacy Policy.

2. Medical Disclaimer

The content on this website is for informational purposes only and is not a substitute for professional medical advice, diagnosis, or treatment. **In the event of a medical emergency, call 911 immediately.** Texting is for administrative and scheduling purposes only and should not be used for urgent medical concerns.

3. SMS/Texting Service Terms

By providing your mobile number and opting in, you consent to receive recurring automated text messages (e.g., appointment reminders, scheduling updates, and wellness tips) from Heal Your Vibe Acupuncture & Wellness.

- **Opt-In:** Consent is obtained through website forms, patient intake, or by texting a keyword. Consent is not a condition of purchase or treatment.
- **Opt-Out:** To stop receiving messages, reply **STOP** at any time. You will receive one final confirmation message.
- **Help:** Reply **HELP** for assistance or contact us at (832) 487-8994.
- **Costs:** Message and data rates may apply depending on your wireless carrier.
- **Privacy:** We do not share or sell your SMS opt-in data or phone numbers to third parties for marketing purposes.

4. HIPAA and Security

Standard SMS is not a secure or encrypted communication method. By opting in, you acknowledge the risk that protected health information (PHI) sent via text could be intercepted. We limit text content to the "minimum necessary" information (e.g., reminders) and avoid sending sensitive lab results or diagnoses via SMS.

5. Appointment Policy

Appointments are recommended and can be managed through our [online booking portal](#). Please refer to our separate cancellation policy for details on late arrivals or missed appointments.

6. Limitation of Liability

Heal Your Vibe Acupuncture & Wellness and mobile carriers are not liable for delayed or undelivered messages. Use of the website and texting service is at your own risk.

7. Contact Information

For questions regarding these terms, please contact:

Heal Your Vibe Acupuncture & Wellness

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Phone: (832) 487-8994

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